



VA Aztlan Agency Solutions LLC

ACCESSIBILITY STATEMENT

VA Aztlan Agency Solutions LLC ("**Company**," "**we**," "**our**," or "**us**") is accessible and usable for as many individuals as reasonably possible, including people with disabilities.

We believe that access to information and services should be available in a manner that promotes equal opportunity, independence, and inclusion.

1. Our Commitment

The Company is committed to continually improving the accessibility and usability of the Website.

We strive to identify and remove barriers that may prevent individuals from accessing information or interacting with Website features.

Accessibility is considered an ongoing process, and improvements may be implemented as technology, standards, and business operations evolve.

2. Accessibility Standards

When practical and appropriate, the Company seeks to design, develop, and maintain the Website in a manner generally consistent with recognized accessibility best practices.



Although the Company works to improve accessibility, we do not represent or guarantee that every page, feature, document, or third-party integration will always meet every accessibility standard or guideline.

3. Third-Party Content

Certain portions of the Website may include third-party content, embedded applications, external links, mapping services, videos, forms, or other technologies that are not developed or controlled by the Company.

The Company cannot guarantee the accessibility of third-party content or services but encourages those providers to maintain accessible digital experiences.

4. Ongoing Improvements

The Company periodically reviews the Website to identify opportunities for accessibility improvements.

Updates may include enhancements to:

- navigation;
- readability;
- keyboard accessibility;
- color contrast;
- alternative text for images;



- form usability;
- compatibility with assistive technologies;
- overall user experience.

Accessibility improvements may be implemented as part of routine Website maintenance and future updates.

5. Feedback

We welcome feedback regarding the accessibility of the Website.

If you experience difficulty accessing any content, feature, document, or service available through the Website, please contact us and provide as much information as possible regarding the issue.

When practical, the Company will make reasonable efforts to address reported accessibility concerns in a timely manner.

6. Contact Information

Accessibility-related inquiries may be directed to:

VA Aztlan Agency Solutions LLC

525 Woodland Square Blvd, Suite 250
Conroe, Texas 77384

Email: **mhernandez@expertoinsurance.com**

Phone: **(346) 553-2941**



Please include:

- the webpage or feature involved;
- a description of the accessibility issue;
- the device and browser being used, if known;
- your preferred method of communication, if a response is requested.

Providing this information helps us investigate and respond more efficiently.

7. Changes to this Statement

The Company may update this Accessibility Statement from time to time to reflect changes in technology, accessibility practices, business operations, or applicable legal requirements.

The most current version will be available on the Website and will include the "Last Updated" date.

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